

Vulnerable Adults

Information from colleagues in Adult Social Care regarding people who are particularly vulnerable at this time.

There is a government helpline and email address for those people who have no one to support them. The helpline will screen initially and put them in touch with community volunteers where possible. If they require more support, the customer will be advised to contact their local Council for further guidance if appropriate, this will then go through to the CSC on usual number.

Those customers who are already involved with NASS and have queries should ring the 0300 126 1000 number as usual and they will be put through to the relevant duty team for assistance.

Website and number for the governments dedicated helpline for those who have no support: www.gov.uk/coronavirus-extremely-vulnerable or call 0800 0288327

There is also have a Provider Hub – NASSCovid@NASS.uk.net - 01604 361311. This is for **care providers** who have queries.